

AHMAD RAZA



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AI & Automation Specialist | Power Platform Developer & Consultant at Cloud Surge

SUMMARY

AI and automation specialist who builds working systems, not demos. I design LLM agents, voice bots, and n8n workflows, then ship them as real products with Python and Next.js. At Cloud Surge, I support and extend Power Platform and Dynamics 365 systems and build AI-connected flows for clients, and I work on frontend and performance. My design background keeps everything I build clear and easy to use.

SKILLS

- **AI and automation:** Prompt engineering, LLM agents, OpenAI (GPT-5, GPT-4o-mini), Gemini Pro, LangChain, Eleven Labs, Fal.ai, n8n, Zapier, Make
- **Power Platform:** Power Apps (canvas and model-driven), Power Automate cloud flows, Dataverse, SharePoint, Power BI, Dynamics 365 (Customer Service, Omnichannel), AI inside flows (OpenAI and image APIs)
- **Development:** Next.js, JavaScript, Python, HTML and CSS, Ably (real-time), AWS CloudFront caching, JMeter load testing
- **Design:** Brand identity and logo design, Figma, Adobe Photoshop, Canva
- **Tools:** GitLab, VS Code, Notion, Google Workspace, ClickUp

EXPERIENCE

Power Platform Developer & Consultant | Cloud Surge | 2026 to Present

- Handle support and change requests for 4+ Power Platform and Dynamics 365 client systems handed over from Emerge Digital, and change flows and tables as needed:
 - **BituChem:** Model-driven app with 94 cloud flows and 12 custom tables, including a weighbridge order-calculation flow.
 - **Lakes Showering:** Dynamics 365 Customer Service and Omnichannel contact centre with 11 cloud flows, 12 tables, Copilot, and Azure Communication Services.
 - **Robell Maintenance:** Worked on this project as well.
- **Gloucester Rugby "Squad Cam" (Emerge Digital GRC):** Worked on the redesign of the Power Apps canvas app, building to the client's spec on a safe copy of the live app.
- **Squad Cam AI fan-art flow:** Upgrading it in Power Automate from 1 reference image (FLUX Kontext) to 4, using the OpenAI image API, with a new email template.
- Investigated a login slowdown on the Yieldsers platform. JMeter tests ran fine at low traffic but dropped badly at 50 virtual users while server CPU stayed low, which pointed to a shared bottleneck such as session locking or database connections.
- Audited caching on the Yieldsers site behind AWS CloudFront. Found static files with no cache headers, and showed that safe caching needs content-hashed file names first.
- Built a full design system inventory (fonts, colors, components) of the live Yieldsers site, using a custom AI browser-automation setup, to plan its rebuild from Symfony to Next.js.

AI Communicator & Prompt Engineer | Trivia.Global | 2025

- Designed prompt frameworks for GPT-based agents used in automation and content workflows.
- Turned manual workflows into semi-automatic systems with design and product teams, and built AI prototypes for client support, marketing, and lead generation.

Freelance Graphic & Logo Designer | Fiverr | 2024 to Present

- Delivered brand identities, logos, and marketing material to international clients.
- Won repeat clients through clean, minimal work and on-time delivery.

PROJECTS

Vizora | AI visual SaaS platform

Built a platform for marketers and designers that combines prompt engineering, image generation, and creative automation. Uses Gemini Pro and OpenAI GPT-5 APIs, YAML-based visual pipelines, and cloud deployment.

SkilledCore | Hiring and networking SaaS (Next.js)

Developer and product owner. Audited the full app and found an API refetch loop on nearly every route (up to 95 repeated calls on one page), plus onboarding bugs and mobile layout errors. Added real-time notification badges with Ably.

AI Voice Receptionist | White's Castle Restaurant, Gojra

Built a voice agent with OpenAI GPT-4o-mini and Eleven Labs that answers customer calls and takes reservations, using the restaurant's own menu and hours data.

Viral Video Automation | n8n

Built a workflow that creates short videos with Fal.ai and OpenAI, posts them to YouTube and TikTok, and logs each one in Google Sheets.

EDUCATION & CERTIFICATIONS

Faculty of Arts in Information Technology | Government Post Graduate College, Gojra | May 2024

- 5-Day AI Agents Intensive | Google x Kaggle | 2025
- ChatGPT for Everyone | Learn Prompting | Aug 2025
- Prompt Engineering | Trivia.Global | 2025
- AI Automations | Trivia.Global | 2025
- Generative AI + VibeCoding | Nvidia Careers | 2024

Languages: English (fluent), Urdu (native)

